

How to Treat Forgotten Internet Banking Password & Secret Question

Forgotten Password	Forgotten secret question
<ul style="list-style-type: none"> ▪ Launch the Internet Banking application ▪ Input User ID/Email and click “Forgot your password?” on home page ▪ Input answer to secret question ▪ Click “Continue” 	<ul style="list-style-type: none"> ▪ Launch the Internet Banking application ▪ Input User ID/Email ▪ Select “Forgot your secret question?” on home page
<p><i>Note:</i> New password is sent to customer’s registered email address <i>Timeline:</i> Immediately</p>	