

## How to Change your Internet Banking Secret Question

### Internet Banking

- Log on to Internet Banking with your **User ID/Email** and **password**
- Click **Self Service >> Reset secret question and answer**
- Complete the displayed form with requested details (***New question, New answer, Confirm new answer and Input Token code***)
- Enter your Token's One Time Password and click "**Submit**" to complete request

***Timeline: Takes effect after 3 hours***

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