

How to manage a Spend2Save account

Internet Banking

- Log on to Internet Banking with your User ID/Account/Phone No/Email and Password
- Click on the "Self Service"
- Click on "Spend2Save"
- Select the appropriate option from the Request type displayed on the Spend2Save menu
- Setup Spend2Save Account
- Select account for Spend2Save scheme
- Indicate the percentage of the amount spent to be saved (N.B: System will accrue savings for all debits to the customer's account (excluding bank charges).
- Input answer to secret question
- Enter "Token code"
- Click "Spend2 save Account"

Delete Spend2Save Account

- Select Delete Spend2save Account
- Select account for Spend2Save scheme
- Click on "Cancel Spend2Save."

USSD

- Dial *737*51*24#
- Select the percentage of the amount to be saved
- Enter 737 Pin or token to set up

Mobile Banking

- Log on to GTWorld with your User ID/Account/Phone No/Email and Password
- Click "Grow your Savings"

Setup Spend2Save Account

- Select create Spend2Save account
- Complete the form displayed [N.B: System will accrue savings for all debits to the customer's account (excluding bank charges).
- Click "Continue"
- Enter your 4-digit PIN/ Token code/Fingerprint
- Click "Ok"

Delete Spend2Save Account

- Select "Cancel Spend2Save account""
- Select desired account
- Click "Continue"
- Enter your 4-digit PIN/ Token code/Fingerprint
- Click "Ok"

Partial Withdrawal

- Select Partial Withdrawal
- Select account to debit
- Choose account to credit
- Specify "Amount"
- Indicate remark [if any]
- Click "Submit" button.

Full Withdrawal

- Select Full withdrawal
- Select account to debit
- Choose account to credit
- Click on the "Get amount" button
- Indicate remark [if any]
- Click "Submit."

Timeline: Immediately