How to Confirm Cheques

Internet Banking

- Log on to Internet Banking with your User ID/Email and password
- Click Cheques -> Confirm Cheque -> New Confirmation
- Complete the displayed form with the required cheque details
- Provide answer to your secret question and click "Continue"
- Click "Submit"

Mobile Banking

- Log on to GTMobile app with your Online Banking User ID and password
- Click the menu button on the screen then click Cards & Cheques -> Cheques -> Confirm Cheque
- Select account and input cheque details in the required fields, and click "Continue"
- Review summary of inputted details
- Enter PIN and click "Confirm cheque" to complete request

GTWorld

- Log on to GTWorld app with your Online Banking User ID and password
- Click "Cheques" on the Banking module
- Select Account Number
- Complete displayed form
- Click "Confirm Cheque"
- Enter PIN to complete request
- Click "Done"

GTConnect

- Dial +2348039003900, +2348029002900 to speak with an agent.
- Upon authentication, agent requests for cheque details.
- Provide cheque details to agent
- Agent logs on to relevant application to confirm the cheque

Timeline: Immediately