

How to Withdraw Money without your Naira MasterCard

Internet Banking

- Log on to Internet Banking with your User ID/Email and Password
- Click "Account Transfers"
- If you want to withdraw from a GTBank ATM close to you, click "737 Cash"
- If you want to withdraw from any Other bank ATM, click "Paycode"
- Click "New request"
- Complete displayed form with your "Names", "Mobile number", "Account to debit", "Email Address" and "Cash-out amount" etc.
- Confirm details captured are accurate and completed
- Enter "answer to secret question"
- Enter "Token code"
- Click the "Submit" button to complete your request

Mobile Banking

- Log on to Mobile Banking/GTWorld with your User ID and Password
- Slide your finger on your Mobile phone to display outstanding menu items
- Click "Cashout" options on the "Banking" module
- If you want to withdraw from a GTBank ATM machine close to you, click "737 Cash (GTBank ATMs)" option
- If you want to withdraw from any Other bank ATM, click "Paycode (All ATMs & POS)" option
- Complete the form displayed
- Click "Continue"
- Enter your "4-digit PIN" or "Token Code" and click "Done" to complete your request

USSD

- Dial *737#
- Input "9" to select "cardless"
- Input "1" or "2" to select either "GTBank (GTRescue)" or "Other Bank (PAYCODE)"

Alternatively

- Dial *737*3*Amount# for GTBank
- Input "Amount"
- If Option is "Other Bank" then, enter "Terminal" as "1" or "2" to select "ATM" or "POS"
- Enter your 737 PIN or 4 digits on your GTBank Debit card to complete the cardless withdrawal request

Internet Banking

For GTBank ATM

- Locate any GTBank ATM
- Press "Enter" button on the ATM
- Select the "Cardless Withdrawal(GT-Rescue)" option
- Enter "Reference Code" received on your mobile phone
- Enter "Amount" (This should be same selected when initiating request on Internet Banking, USSD, Mobile Banking)
- Press "Enter" button to proceed
- Collect your Cash

For Other Bank's ATM

- Locate any Other Bank's ATM
- Press "Enter" button on the ATM
- Select the "PayCode" option
- Enter "PayCode number" received on your mobile phone
- Enter pre-selected "Cash-Out PIN Number" selected on Internet Banking when initiating request
- Enter "Amount" (This should be same selected when initiating request on Internet Banking, USSD, Mobile Banking)
- Press "Enter" button to proceed
- Collect your Cash

NOTE: A reference code is immediately sent to your mobile phone via SMS and you can locate the nearest ATM to make your withdrawals.

Timeline: Immediately

