

# How to upgrade your GTBank Account

## Website

- Logon to the GTBank website at [www.gtbank.com](http://www.gtbank.com)
- Click "Help Centre" from the menu Bar
- Select "Self-service Portal (Reactivate, Upgrade or Update Account information)"
- Select service type, "Account Upgrade"
- Enter your GTBank Account number and BVN
- Click 'Submit Form'
- Select the preferred upgrade (Tier1, Tier2, Tier3)
- Input OTP generated from your registered mobile number
- Submit required documents (i.e. Utility bill, newspaper publication, marriage certificate etc.)
- Click "Submit"