

## How to initiate a request for Premium Advance

## **Internet Banking**

Premium Advance: This product is designed to grant overdraft facility to high net-worth customers via their cards

- Log on to Internet Banking with your User ID/Account/Phone No/Email and Password
- Click on the "Quick Loans" module
- Click on "Premium Advance"
- Select "New request"
- Review the displayed "Terms and Conditions" and tick box to agree
- Complete relevant details in the displayed form
- Enter the "Answer to your secret question"
- Click "Continue"
- Enter the code generated from hardware token or generate a soft token by dialing
  \*737\*7# using your registered mobile number, to complete your request for the facility.
- Click "Submit" to complete request

N.B: This is available to platinum 2 customers and existing Max plus customers.

Timeline: Immediately