

How to generate your account statement

Mobile Banking

- Log on to GTWorld with your User ID/Account/Phone No/Email and Password
- Select "Account Statement" options on the banking module
- Click "Statement Request"
- Fill all details on the displayed form with appropriate details
- Click "Send Statement"

USSD

- Dial *737*51*33#
- Input email address
- Input 737 Pin or Token code

Note: Only transactions done in the last 6 months will be captured

GTAssistant

Send an email to gassistant@gtbank.com using the format below:

Dear GTBank,

*Send my statement from month-day-year to month-day-year (i.e. May 1st 2022) for xxxxxxxxxx
(i.e. account number)*

Regards.

Note: the output will be sent to the email address profiled on the account

Internet Banking

For Log on to Internet Banking with your User ID/Account/Phone No/Email and Password

- Click My Account > Account Statement
- Select account and period required then click "Generate"
- To export generated statement to preferred file type, select an export format PDF (Signed & stamped) or Excel and Click "Export statement" or click "Printer Friendly Version"

Note: Only transactions done in the last 6 months will be captured

Timeline: Immediately