

How to activate transaction alerts on your mobile phone or email address

Internet Banking

- Log on to Internet Banking with your User ID/Account/Phone No/Email and Password
- Click on "Self Service"
- Click on "Transaction Alert Activation"
- Complete form displayed with "Account details" & "Alert type" e.g. SMS or Email
- If "Alert Type option is "Email Only", review the indemnity form
- Enter your secret question answer, "Token code, tick the "Agree" and Click "review Agree and continue"
- If "Alert Type" is not "Email Only"
- Enter the "Answer your secret question"
- Click "Submit"

ATM

- Locate any GTBank ATM nearest to you
- Select your preferred language type
- Insert card into ATM terminal
- Enter your "PIN" and press "Proceed"
- Select "Perform other transaction"
- Select "More services"
- Select "Register for SMS alert"
- Enter your desired "Mobile number" and click on "proceed"
- Enter "PIN" and click on "Proceed"
- Confirm phone number displayed and press "Proceed" to update your Mobile Number

Timeline: Immediately