How to Deactivate your Token

Internet Banking

- Log on to Internet Banking with your User ID/Email and password
- Click Self Service >> Deactivate Token
- Click New Request and select the token to be deactivated
- Provide answer to your secret question and click "Send Deactivation Code" to send deactivation code to registered email address and phone number
- Retrieve deactivation code and enter it into appropriate box to complete deactivation

Timeline: Immediately